

SKYBEAM DIGITAL PHONE CANCELLATION PROCEDURE

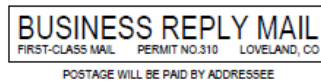
We've been notified that you wish to cancel your digital phone service with Skybeam. To complete the cancellation, please return the phone adapter (ATA) to our digital phone department using the postage-paid label below. When we receive the adapter, we'll remove the service from your account. You have been leasing the phone adapter which has a value of \$70 to avoid a \$70 charge to your account; we must receive the adapter at the address below before **15 days**. If you wish not to cancel, please contact customer service at 1-888.SKYBEAM (1.888.759.2326) as soon as possible.

Instructions:

1. If you are porting your number to another phone company, DO NOT return your phone adapter to us until your port away from Skybeam has been completed – otherwise, your number may be canceled prematurely and lost.
2. Attach the label below to the original box, or place the adapter and power supply in this or any other envelope and attach the label.
3. Leave the package at any US postal service location or mail drop-off box. The adapter must be mailed or brought to the address below.
4. If you have any questions about this, please email: phoneadmin@skybeam.com / call 1.888.759.2326



DC – CC / ONLINE



DIGITAL PHONE DEPARTMENT
SKYBEAM
320 GATEWAY DR UNIT A
BERTHOUD CO 80513-9801

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

